

casper

SUITE



JumpStart

overview



All sales of the Casper Suite are accompanied by a two to five day technical setup and training engagement to ensure that your management needs are met within the first week of using the Casper Suite. Each JumpStart covers these tasks as they apply to your environment, so you can start solving problems with the Casper Suite as soon as possible!

JumpStart Tasks

Installation/Building a Framework

- Install the JAMF Software Server (JSS)
- Define Buildings and Departments
- Define Network Segments
- Configure Inventory Preferences
 - Define Peripherals
 - Add Custom Search Paths
 - Configure Details for Collected Inventory
 - Configure Extension Attributes
- Configure LDAP Lookups (If Applicable)
- Create and Assign Privileges to JSS Users

Inventory

- Explain Methods of Acquisition:
 - Use Recon to Add a Local Machine
 - Using Recon to Add a Single Computer Remotely
 - Use the Network Scanner to Add Computers
 - Build and Deploy a QuickAdd Package
 - Use Recon After Imaging
 - Add a Computer Manually
 - Use Recon Mobile to Acquire iPhones
- Explain Benefits and Features of Each Method
- Demonstrate Methods of Acquisition
- Train Additional Staff to Collect and Update Inventory Using Recon (If Applicable)
- Perform Hardware and Application Searches Based on Inventory Data
- Create Inventory Reports
 - Save and Modify Reports
 - Suppress Applications, Fonts, and Plug-ins from Reports (If Applicable)
 - Generate and Export Additional Report Types
- Create Smart Computer Groups
- Configure Email Notifications Based on Inventory Options
- Configure GSX Integration (If Applicable)

Imaging

- Create and Configure OS Packages
 - Intel (If Applicable)
 - PPC (If Applicable)
 - Mac OS X Installer Custom Install
- Configure Packages, Scripts, and Printers Using Casper Admin
 - Set Appropriate Priorities, FEU/FUT, and Other Options
 - Create Configurations, Smart Configurations, and Compiled Configurations
- Configure Partition Support for Boot Camp or Restore Partitions (If Applicable)
- Create and Configure Built-in and Third-Party Directory Bindings (If Applicable)
- View and Use Casper Admin from the JSS
- Image Computers
 - Implement a Restore Partition (If Applicable)
 - Implement a NetBoot Configuration (If Applicable)
- Explain Casper Imaging and Configure Options (If Applicable)
- Explain and Configure Autorun Data
- Explain PreStage Imaging
- Test Newly Imaged Computers

Patch Management

- Explain Software Updates from Internally Hosted Software Update Servers
- Explain Use of Multiple Distribution Points
- Explain Adobe CS3/CS4 Updaters
- Deploy and Install Adobe CS3/CS4 Updaters

Software Distribution

- Create Several Application Packages
- Add a DMG of an Adobe CS3/CS4 Installer DVD
- Create User Environment Packages
- Test Package Deployments Using Both Casper Remote and Policies
- Explain Casper Remote and Configure Appropriately
 - Install/Uninstall a Package Using Casper Remote
- Explain Policies and Configure Appropriately
 - Configure Scheduled Tasks
 - Explain and Configure Scopes
 - Install/Uninstall a Package Using a Policy
- Create a Policy Framework to Install and Configure Software Updates (If Applicable)
- Create Self Service Objects
 - Add Icons
 - Assign Scopes Based on Computers or Users
 - Explain Authentication Options

Remote Control

- Explain How CasperVNC Works
- Configure JSS Access Permissions
- Configure End User Interaction to Allow/Disallow Access
- Demonstrate a Remote Control Session

Settings Management

- Configure Policies to Manage Settings
 - Update Account Passwords
 - Deploy User Settings at Login/Logout
 - Apply Screen Saver and Related Security Settings
 - Apply Dock Items
 - Manage Printers
 - Manage Login Items
 - Manage Advanced Software Update Scenario
 - Manage Open Firmware/EFI Passwords
- Configure Managed Preferences to Manage Settings
 - Explain Managed Preferences
 - Create Managed Preference Profile
 - Create Managed Preferences from Templates
 - Apply Managed Preferences

License Management

- Explain Licensed Software
- Create Licensed Software Records from Templates
- Create and View Reports on Licensed Software
- Configure Email Notifications Based on Licensed Software
- Create Groups to Reclaim Unused Licensed Software

Usage Management

- Explain Usage Management
- View Application Usage Logs for a Collection of Computers
- View Application Usage Logs for a Licensed Software Record
- View Computer Usage Logs
- Explain Restricted Software
- Create Restricted Software Records

Support and Wrap-up

- Explain the Product Documentation and its Task-Based Approach
- Explain the Online Knowledge Base
- Describe Casper Suite, Composer, and Resources Kit Mailing Lists
- Explain the Certified Casper Administrator (CCA) Course and Additional Training Options
- Review Phone and Email Support



What our customers are saying about the JumpStart program...

"The JumpStart is worth its weight in gold, by helping you look at system administration and upkeep in a different light."

Rich Dagel, Landor

"There is nothing that beats professional development opportunities. There may not be budget, but people should spend more on those types of expenses as investments in training."

Craig Ernst, University of Wisconsin—Eau Claire

"We found the JumpStart invaluable, and we tend to be highly self-sufficient here. While Casper Suite is very easy to get up and running, there is so much more 'under the hood' that I think proper guidance and training is essential. Once we were on the course, it soon became clear that this was the right decision. The course saved us a huge amount of time and effort, and we consider it worth every penny."

James Partridge, Oxford University

"You may want to look at the money spent on the JumpStart as a savings so that you and your group don't spend that much more time trying to learn it on your own. A lot of our JumpStart was best practice advice and tips. The trainers are great too!"

Nathaniel Lindley, Saint Paul Public Schools

