

# Apple Security Checklist Companion

**A practical guide for automating security standards  
in the Apple Enterprise with the Casper Suite**

June 2010



■ JAMF Software, LLC

© 2010 JAMF Software, LLC. All Rights Reserved.

JAMF Software has made all efforts to ensure that this guide is accurate.

JAMF Software  
301 4th Ave S Suite 1075  
Minneapolis, MN 55415-1039  
(612) 605-6625

JAMF Software, the JAMF Software logo, the Casper Suite, Casper Admin, Casper Imaging, Casper Remote, Casper VNC, Composer, the JAMF Software Server (JSS), JSS Mobile, JSS Set Up Utility, JAMFVNC, Recon and Recon for PC are all trademarks of JAMF Software, LLC registered in the US.

Apple, the Apple logo, AirPort, AppleScript, AppleShare, AppleTalk, Bonjour, Boot Camp, ColorSync, Exposé, FileVault, FireWire, iCal, iChat, iMac, iSight, iTunes, Keychain, Leopard, Mac, Mac Book, Macintosh, Mac OS, QuickTime, Safari, Xgrid, Xsan, and Xserve are trademarks of Apple Inc., registered in the U.S. and other countries.

# Contents

<b>Introduction</b>	4	Target Audience
	4	How to use this guide
	4	Acknowledgements
	5	Regulatory Compliance Frameworks
	6	Useful Links on Security Concern
<b>ASC Guide</b>	7	Installing Mac OS X
	8	Protecting System Hardware
	9	Securing Global System Settings
	10	Securing Accounts
	11	Securing System Preferences
	13	Securing Data Using Encryption
	14	Information Assurance with Applications
	15	Information Assurance with Services
	17	Advanced Security Management
<b>Appendix A</b>	18	Meeting Sarbanes-Oxley Objectives
	20	Role Based Administrator Access
	21	Software Restriction
	24	CasperVNC Security
	25	Change Local Administrator Account Password
	29	Enforce Screen Saver Settings
	31	Protocol Security

# Introduction

## Target Audience

The Apple Security Checklist Companion (ASCC) is intended for IT practitioners engaged in governance, compliance and security related to Macintosh OS X computers.

## How to Use This Guide

The ASCC is a companion document to be used in conjunction with Mac OS X Security Configuration Guide For Version 10.6 (Snow Leopard) published in May of 2010. Please download a copy from the link found below and become familiar with the security guidelines set forth by Apple with contributions made by the NSA, NIST and DISA.

Using Apple's guidelines as the authoritative source for security standards on Mac OS X, the ASCC provides you with an index of how to automate compliance with these standards using the Casper Suite.

## Acknowledgements

JAMF Software would like to thank Apple Computer for not only publishing the security guide, but for the guidance they have provided regarding security on the platform. Additionally, we'd like to thank the security experts from our customer community for the insights that they have lent us as we have grown our understanding in this increasingly critical area for the Mac OS.

## Regulatory Compliance Frameworks

The increased need for security automation is driven by organizations looking to provide a more secure computing environment as well as being driven by regulatory mandates.

For government institutions, the current iteration of the Federal Desktop Core Configuration (FDCC) does not include Mac OS computers. For those in the public sector, Sarbanes-Oxley requirements are not clearly articulated for Apple hardware, leaving the responsible system administrator at a loss for how to comply specifically when administering Apple hardware.

This companion document follows the Apple guide in providing a “How to automate...” the What and the Why provided by Apple. As standards continue to emerge, this document will be updated to reflect the evolving landscape of security on Mac OS platform. Appendix A looks more in depth at Sarbanes-Oxley controls and supercedes the document titled “Security and Casper.”

# Useful Links on Security Concerns

## Mac OS X Security Configuration Guides

<http://www.apple.com/support/security/guides/>

### Mac OS X v10.6 (Snow Leopard)

[Mac OS X Security Configuration Guide](#)

[Mac OS X Server Security Configuration Guide](#)

### Mac OS X v10.5 (Leopard)

[Mac OS X Security Configuration Guide](#)

[Mac OS X Server Security Configuration Guide](#)

### Mac OS X v10.4 (Tiger)

[Mac OS X Security Configuration Guide](#)

[Mac OS X Server Security Configuration Guide](#)

### Mac OS X v10.3 (Panther)

[Client Security Configuration Guide](#)

[Server Security Configuration Guide](#)

\* There are additional links found within each of these guides. As a matter of practicality, this document is based on the Mac OS X v10.6 (Snow Leopard) security guide and the links found on pages 15 and 16 provide a wealth of information from Apple and US Government agencies and should be pursued as part of any inquiry into securing Mac OS client machines.

# Installing Mac OS X

For hardening security on Mac OS X systems and maintaining that security Apple provides the Mac OS X Security Configuration guide as a source of instructions and recommendations. By using The Casper Suite your chosen security configuration can be implemented and maintained throughout the life cycle of your managed Macs. This document, which is based off of the Apple Security Checklist (ASC) that is included in the Mac OS X Security Configuration guide, details the deployable objects and the Casper Suite deployment mechanisms that can be used to implement Apple's recommended security actions.

## Installation Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Securely erase the Mac OS X partition before installation	31	Script	Casper Imaging
Install Mac OS X using Mac OS Extended disk formatting	32	OS Image	Casper Imaging
Do not install unnecessary packages	31	OS Image	Casper Imaging
Do not transfer confidential information in Setup Assistant	33	OS Image	Casper Imaging
Do not connect to the Internet	31	OS Image, Stand Alone JSS	Casper Imaging and JSS on a secure network or FireWire drive
Create administrator accounts with difficult-to-guess names	34	Script, DMG	Casper Imaging, Casper Remote, Policy
Create complex passwords for administrator accounts	34	N/A	All Casper Suite products have support for complex passwords.
Do not enter a password-related hint; instead, enter help desk contact information	34	Script, Managed Preference	Casper Remote, Policy
Casper Remote, Policy	33, 91	Script, DMG	Casper Imaging, Casper Remote, Policy
Enter correct time settings and set NTP time server	35, 75	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy, JSS
Turn off Auto-login	35	OS Image, *Managed Preference	Casper Imaging, JSS
Use an internal Software Update server	36	Setting, *Managed Preference	JSS
Update system software using verified packages	38	Software Update Server PKG, DMG HTTP Downloads	Casper Imaging, Casper Remote, Policy
Repair disk permissions after installing software or software updates	40	Setting	Casper Imaging, Casper Remote, Policy

# Protecting System Hardware

When hardening Mac OS X desktop systems after installation, protect your system hardware with the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Hardware Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Restrict access to rooms that have computers	43	N/A	N/A
Store computers in locked or secure containers when not in use	43	N/A	N/A
Disable Wi-Fi Support Software	45	Script-Complete Removal, *Managed Preference-Disable Only	Casper Imaging, Casper Remote, Policy, Resource Kit
Disable Bluetooth Support Software	46	Script, *Managed Preference (Disabled Only)	Casper Imaging, Casper Remote, Policy, Resource Kit
Disable Audio Recording Support Software	48	Script	Casper Imaging, Casper Remote, Policy
Disable Video Recording Support Software	49	Script	Casper Imaging, Casper Remote, Policy
Disable USB Support Software	51	Script	Casper Imaging, Casper Remote, Policy, Resource Kit
Disable FireWire Support Software	52	Script	Casper Imaging, Casper Remote, Policy

# Securing Global System Settings

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Global System Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Require an EFI password	54	DMG, OS Image, Script	Casper Imaging, Casper Remote, Policy
Create an access warning for the login window	57	DMG, OS Image, Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Create an access warning for the command line	60	DMG, OS Image, Script	Casper Imaging, Casper Remote, Policy

# Securing Accounts

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## System Preferences Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Log in with administrator privileges	63	N/A	N/A
Enable MobileMe only for user accounts without access to critical data	64	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure MobileMe preferences	64	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Accounts preferences	67	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Appearance preferences	70	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Change the number of recent items displayed	71	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Appearance preferences	72	Script, DMG	Casper Imaging, Casper Remote, Policy
Securely configure CD & DVD preferences	73	Script, DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Date & Time preferences	75	Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Desktop & Screen Saver preferences	77	Script, User Environment Package, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Display preferences	79	Script, Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Dock preferences	79	Script, User Environment Package, Unix Command, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Energy Saver preferences	80	Script, Resource Kit, *Managed Preference	Casper Imaging, Casper Remote, Policy
Configure Exposé & Spaces Preferences	83	Script, Unix Command	Casper Imaging, Casper Remote, Policy

# Securing System Preferences

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## System Preferences Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Securely configure Keyboard	84	Script, Unix Command, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Mouse preferences	84	Script, Unix Command, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Print & Fax preferences	96	Script, User Environment Package	Casper Imaging, Casper Remote, Policy
Securely configure Network preferences	85	Script, User Environment Package, Unix Command	Casper Imaging, Casper Remote, Policy
Securely configure Parental Control preferences	93	DMG, Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Security preferences	99	Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Sharing preferences	105	Script, Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Software Update preferences	107	Script, Policy, JSS Setting, User Environment Package, Unix Command	Casper Imaging, Casper Remote, Policy, JSS Setting
Securely configure Sound preferences	109	Script, User Environment Package	Casper Imaging, Casper Remote, Policy
Securely configure Speech preferences	110	Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Securely configure Spotlight preferences	111	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Securely configure Startup Disk preferences	114	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Securely configure Time Machine preferences	115	Script, Unix Command, *Managed Preference	Casper Imaging, Casper Remote, Policy

## Account Configuration Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Create an administrator account and a standard account for each administrator	124	JSS Setting, QuickAdd, Script	Casper Imaging, Casper Remote
Create a standard or managed account for each nonadministrator	124	QuickAdd, Script	Casper Imaging, Casper Remote, Policy
Set parental controls for managed accounts	121	Script, DMG, Managed Preference	Casper Imaging, Casper Remote, Policy
Restrict sudo users to access required commands	126	Script, DMG	Casper Imaging, Casper Remote, Policy
Securely configure LDAPv3 access	129	Script, DMG	Casper Imaging, Casper Remote, Policy
Securely configure Active Directory access	129	Script, DMG	Casper Imaging, Casper Remote, Policy
Use Password Assistant to generate complex passwords	130	Setting	Casper Remote, Policy
Authenticate using a smart card, token, or biometric device	132	DMG	Casper Imaging, Casper Remote, Policy
Set a strong password policy	134	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Secure the login keychain	135	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Secure keychain items	137	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Create keychains for specialized purposes	136	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Use a portable drive to store keychains	139	DMG	Casper Imaging, Casper Remote, Policy

# Securing Data Using Encryption

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Encryption (DAR) Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Assign POSIX access permissions based on user categories	144	Script, Unix Command, Composer Setting	Casper Imaging, Casper Remote, Policy
Review and modify folder flags	146	Script, Unix Command, Composer Setting	Casper Imaging, Casper Remote, Policy
Restrict permissions on User Home Folders	152	Script, Unix Command	Casper Imaging, Casper Remote, Policy
Strip setuid bits from some programs	149	Script, Unix Command, Composer Setting	Casper Imaging, Casper Remote, Policy

# Information Assurance with Applications

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Application Configuration Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Configure Mail using SSL	166	Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Disable the Preview Pane for Mail Messages	168	Script	Apple recommends moving the separator bar to minimize the preview pane. Is this MCX-able?
Disable Auto-Fill	175	DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Block Pop-ups	176	DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Only Allow Cookies from Visited Sites	177	DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Disable opening safe files in Safari	177	DMG, *Managed Preference	Casper Imaging, Casper Remote, Policy
Verify certificate validity	171	Script	Casper Imaging, Casper Remote, Policy
Request MobileMe identity certificate	180	Script	Casper Imaging, Casper Remote, Policy
Secure iChat communications	178	Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Create a strong password for iTunes	181	N/A	N/A
Secure remote access using VPN	192	DMG, Script, *Managed Preference	Casper Imaging, Casper Remote, Policy
Turn firewall protection on	183	Script, Resource Kit, Managed Preference	Casper Imaging, Casper Remote, Policy

# Information Assurance with Services

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Services Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Configure IPFW2 firewall	187	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Implement IPFW ruleset	189	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Enable firewall logging	188, 103	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Implement inclusive ruleset	189	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Set ruleset to permit services	190	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Set more restrictive ruleset	190	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Configuring System to load IPFW ruleset	192	OS Image, Package, Script	Casper Imaging, Casper Remote, Policy
Bonjour	194	Script	Casper Imaging, Casper Remote, Policy
Secure BTMM access through Security Preferences (Back To My Mac)	198	Script, User Environment Package, Managed Preference	Casper Imaging, Casper Remote, Policy
Set up screen sharing through VNC with password protection	200	Script, DMG	Casper Imaging, Casper Remote, Policy
Disable Screen Sharing when possible	200	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable File Sharing when possible	201	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Printer Sharing when possible	204	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Scanner Sharing when possible	204	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Web Sharing when possible	204	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Remote Login when possible	205	OS Image, Script	Casper Imaging, Casper Remote, Policy
Establish key-based SSH connections	207	Script	Casper Imaging, Casper Remote, Policy

## Services Action Items Cont.

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Configure ARD to manage remote tasks	215	Script, Built In Feature	Casper Imaging, Casper Remote, Policy
Disable Remote Management when possible	216	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Remote Apple Events when possible	216	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Xgrid Sharing when possible	217	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Internet Sharing when possible	219	OS Image, Script	Casper Imaging, Casper Remote, Policy
Disable Bluetooth Sharing when possible	220	OS Image, Script	Casper Imaging, Casper Remote, Policy

# Advanced Security Management

When hardening Mac OS X desktop systems during installation, initialization or updating, reference the following:

**Action Items** from **ASC Page** are managed by a **Deployable Object** using the appropriate **Deployment Mechanism**.

## Advance Management Action Items

Action Item	ASC Page	Deployable Object	Deployment Mechanism
Create an authorization right to the dictionary to authorize users	225	Script, Managed Preference	Casper Imaging, Casper Remote, Policy
Create a digital signature	232	Script	Casper Imaging, Casper Remote, Policy
Enable security auditing	237	Script	Casper Imaging, Casper Remote, Policy
Configure security auditing	222, 238	Script	Casper Imaging, Casper Remote, Policy
Generate auditing reports	222, 237	Script	Casper Imaging, Casper Remote, Policy
Enable local logging	235	Script, Managed Preference	Casper Imaging, Casper Remote, Policy
Enable remote logging	220, 236	Script, Managed Preference	Casper Imaging, Casper Remote, Policy
Install a file integrity checking tool	216, 232	DMG	Casper Imaging, Casper Remote, Policy
Create a baseline configuration for file integrity checking	216, 231	OS Image	N/A
Install an antivirus tool	222, 239	DMG	Casper Imaging, Casper Remote, Policy
Configure the antivirus tool to automatically download virus definition files	222, 239	DMG, Managed Preference	Casper Imaging, Casper Remote, Policy

\*Available as a template in the JSS

# Appendix A - Meeting Sarbanes-Oxley Objectives

There are seven Control Objectives that relate to desktop management under Sarbanes-Oxley requirements that are met through the Casper Suite.

They are:

- Grant the appropriate level of access in order to provide administrators functionality appropriate to their role.
- Log the actions of each individual administrator.
- Ensure that no illegal or unauthorized software can be run on corporate assets by excluding applications from execution.
- Allow remote administrators to observe or control a computer in a way that is secure and audited.
- Rapidly change access credentials for remote computers
- Ensure that desktop screen savers activate after a set amount of time and require a password to unlock.
- Ensure that data transmission is encrypted.

# Appendix A - Meeting Sarbanes-Oxley Objectives

While most system administrators governed by Sarbanes-Oxley are fluent in the terminology of the framework, a brief explanation of controls is provided below.

**Automated Controls** are performed by computers and are binary in nature; they always function as designed and are not subject to intermittent error or human intervention.

**Access Controls** define the appropriate access for different users and grant them rights and privileges to sensitive information.

**Control Objectives** define the desired state and are used to measure the success or failure of a policy or procedure.

**Corrective Controls** are aimed at restoring the system to its expected state.

**Detective Controls** detect when an unwanted event occurs as a result of human factors as well as environmental and security issues; we need detective controls to alert us when an unwanted event transpires.

**Preventative Controls** are aimed at avoiding unwanted situations.

# Role Based Administrator Access

## Control Objectives

- Grant the appropriate level of access in order to provide administrators functionality appropriate to their role.
- Log the actions of each individual administrator.

Within the Casper Suite, individuals can be added to the system to perform the tasks for which they are responsible (see fig. 1).



Username	Real Name	Email Address	Phone Number	Edit Account	Delete Account
accounting01	Jason Anderson	janderson@jamfsoftware.com	612-605-6625	Edit Account	Delete Account
admin	Blaine Pearson	bpearson@jamfsoftware.com	612-605-6625	Edit Account	Logout
helpdesk01	Nick Holland	nholland@jamfsoftware.com	612-605-6625	Edit Account	Delete Account
helpdesk02	Susan Amundson	samundson@jamfsoftware.com	612-605-6625	Edit Account	Delete Account
imaging	Mathias Goldfish	mgoldfish@jamfsoftware.com	612-605-6625	Edit Account	Delete Account

fig. 1

# Role Based Administrator Access

These users can be added via LDAP and assigned appropriate privileges (see fig. 2).

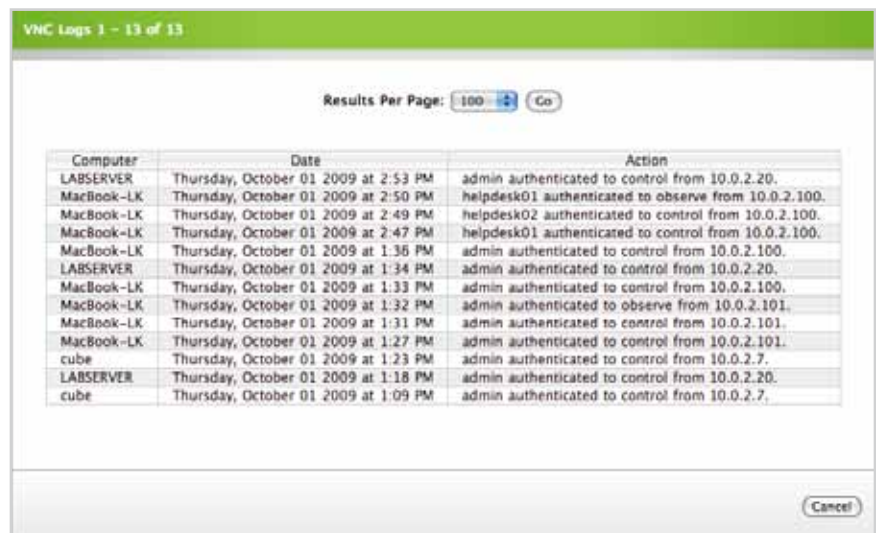
Grant All Privileges    Revoke All Privileges	
<b>JSS - Home Tab Privileges</b>	
	Change Password
<b>JSS - Inventory Tab Privileges</b>	
	View Inventory Tab
	Perform Advanced Searches
	Save Advanced Searches
	View Saved Searches
	Add Computers Manually
	View Details on Inventory Items
	View License Serial Numbers
	Download Files Attached to Inventory Items
	View Computer Logs
	Edit Inventory Items
	Edit Autorun Data
	Delete Inventory Items
<b>JSS - Management Tab Privileges</b>	
	View Management Tab
	Manage Policies
	Manage PreStages
	Manage Restricted Software
	Manage Smart Computer Groups
	Manage Static Computer Groups
	Manage Management Preferences
	Manage Self Service Preferences
	Manage Scheduled Tasks
	Manage Directory Bindings
	Manage Distribution Points
	Manage Software Update Servers
	Manage NetBoot Servers
<b>JSS - Logs Tab Privileges</b>	
	View Logs Tab
	Flush Policy Histories
<b>JSS - Settings Tab Privileges</b>	
	View Settings Tab
	Manage JSS Accounts
	Manage LDAP Servers
	Manage Buildings and Departments
	Manage Network Segments
	Manage General JSS Settings
	View Database/Web Application Health
	Flush Database Logs
	Mass Edit Locations/Servers
	Mass Edit Warranties
	Mass Edit Autorun Data
	Mass Add SSH Accounts
	Mass Edit SSH Accounts

<b>JSS - Settings Tab Inventory Privileges</b>	
	Manage Inventory Preferences
	Manage Peripheral Types
	Manage Removable MAC Address
	Manage Custom Reports
	Manage Saved Searches
	Manage Licensed Software
	Manage Supressed Inventory Items
<b>Recon Privileges</b>	
	Add Hardware
	Add Computers Remotely
	QuickAdd Packages
<b>Casper Admin Privileges</b>	
	Use Casper Admin
	Save with Casper Admin
<b>Casper Imaging Privileges</b>	
	Use Casper Imaging
	Customize a Configuration
	Store Autorun Data
	Create Local Accounts
	Bind to Active Directory Locally
	Set Open Firmware Locally
	Modify Network Settings Locally
	Set ARD Fields Locally
	Use Advanced Options Locally
<b>Casper Remote Privileges</b>	
	Use Casper Remote
	Install/Uninstall Software Remotely
	Run Scripts Remotely
	Map Printers Remotely
	Add Dock Items Remotely
	Manage Local User Accounts Remotely
	Change Casper's SSH Accounts Remotely
	Bind to Active Directory Remotely
	Set Open Firmware/EFI Passwords Remotely
	Reboot Computers Remotely
	Perform Maintenance Tasks Remotely
	Search for Files/Processes Remotely
<b>VNC Privileges</b>	
	Observe Remote Computers
	Observe Remote Computers Without Asking at Login Window
	Observe Remote Computers Without Asking
	Control Remote Computers
	Control Remote Computers Without Asking at Login Window
	Control Remote Computers Without Asking

fig. 2

# Role Based Administrator Access

When an individual administrator logs into any of the Casper Suite applications, his actions are logged in the database. The example provided below illustrates a sample log listing which users controlled a particular desktop computer (see fig. 3). Creating users and assigning their rights falls under Access Control; the logging of events allows for a Procedure that audits the veracity of the Control.



VNC Logs 1 - 13 of 13

Results Per Page: 100 Go

Computer	Date	Action
LABSERVER	Thursday, October 01 2009 at 2:53 PM	admin authenticated to control from 10.0.2.20.
MacBook-LK	Thursday, October 01 2009 at 2:50 PM	helpdesk01 authenticated to observe from 10.0.2.100.
MacBook-LK	Thursday, October 01 2009 at 2:49 PM	helpdesk02 authenticated to control from 10.0.2.100.
MacBook-LK	Thursday, October 01 2009 at 2:47 PM	helpdesk01 authenticated to control from 10.0.2.100.
MacBook-LK	Thursday, October 01 2009 at 1:36 PM	admin authenticated to control from 10.0.2.100.
LABSERVER	Thursday, October 01 2009 at 1:34 PM	admin authenticated to control from 10.0.2.20.
MacBook-LK	Thursday, October 01 2009 at 1:33 PM	admin authenticated to control from 10.0.2.100.
MacBook-LK	Thursday, October 01 2009 at 1:32 PM	admin authenticated to observe from 10.0.2.101.
MacBook-LK	Thursday, October 01 2009 at 1:31 PM	admin authenticated to control from 10.0.2.101.
MacBook-LK	Thursday, October 01 2009 at 1:27 PM	admin authenticated to control from 10.0.2.101.
cube	Thursday, October 01 2009 at 1:23 PM	admin authenticated to control from 10.0.2.7.
LABSERVER	Thursday, October 01 2009 at 1:18 PM	admin authenticated to control from 10.0.2.20.
cube	Thursday, October 01 2009 at 1:09 PM	admin authenticated to control from 10.0.2.7.

Cancel

fig. 3

# Software Restriction

## Control Objectives

- Ensure that no illegal or unauthorized software can be run on corporate assets by blacklisting applications.

Ensuring that software that violates computer usage policies, such as Peer to Peer file sharing applications, are controlled requires the identification and removal of software that is out of scope, and notification about these activities to end user and management. In the case of software restriction (see fig. 4), the Casper Suite offers the following:

- Detection of software by the process that loads into Random Access Memory (RAM), which is a Detective Control.
- Quitting and removing the offending Application, which is a Preventative Control
- Notification to end user and system administrators allows for a Procedure that enforces the Control.

**Edit Restricted Software: LimeWire**

General Exempt Computers Exempt Users

Display Name: LimeWire

Process To Look For: LimeWire

Send Email Notification:

Kill Process:

Delete:

Display Message to User: Usage of this software is not allowed under JAMF company policy.

Cancel Save

fig. 4

# CasperVNC Security

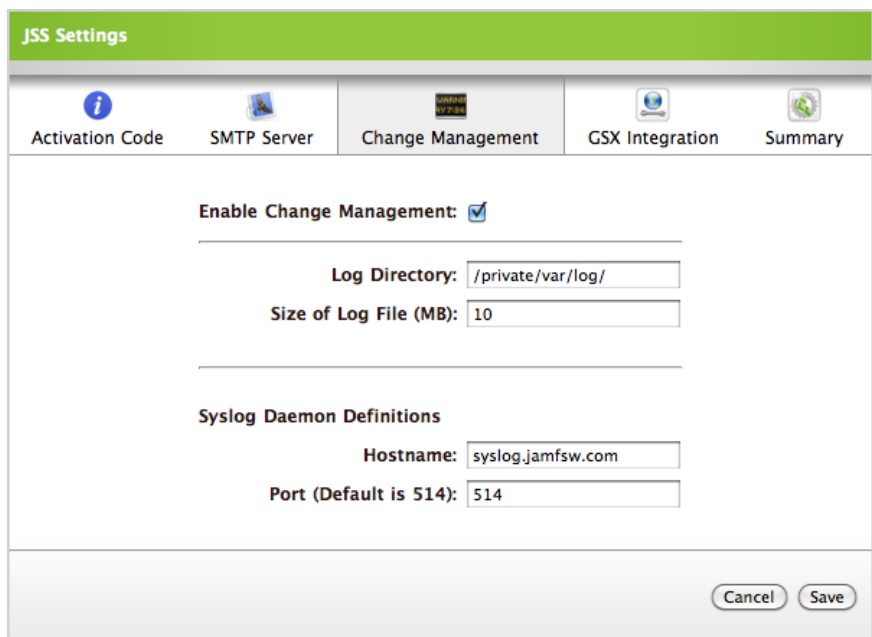
## Control Objectives

- Allow remote administrators to observe or control a computer in a way that is secure and audited.

Casper VNC tunnels connections through SSL, which is an Access Control on data transmission from source to host. The VNC server is launched on demand when trying to control or observe a remote client, then quit when the administrator quits the Application. This Preventative Control ensures that only authorized Administrators can access machines during an active session and eliminates concerns about passive reception from intrusion.

Every connection and all remote control, including VNC, are logged centrally in a database as illustrated in fig. 3 above.

With the introduction of Version 6 of the Casper Suite, there is now the additional capability of sending all administrator actions to a CMDB/ syslog server by specifying the directory, hostname and port of the server (see fig. 5).



The screenshot shows the 'JSS Settings' window with the 'Change Management' tab selected. The window has a green header bar with the title 'JSS Settings'. Below the header is a navigation bar with five tabs: 'Activation Code', 'SMTP Server', 'Change Management' (selected), 'GSX Integration', and 'Summary'. The main content area is divided into two sections. The first section is titled 'Enable Change Management:' and has a checked checkbox. Below this are three input fields: 'Log Directory:' with the value '/private/var/log/', 'Size of Log File (MB):' with the value '10', and 'Syslog Daemon Definitions' which contains two sub-fields: 'Hostname:' with the value 'syslog.jamfsw.com' and 'Port (Default is 514):' with the value '514'. At the bottom right of the window are two buttons: 'Cancel' and 'Save'.

fig. 5

# Change Local Administrator Account Password

## Control Objectives

- Rapidly change Administrator account access on all computers.

Utilizing the remote features in either the Casper Remote application (see fig. 6) or via a policy (see fig. 7,8,9) the password used to access the remote computers can be updated immediately for the computers that are online and will poll for missing computers until they are found. This Access Control ensures that any security breach involving a compromised administrator can be resolved within minutes.

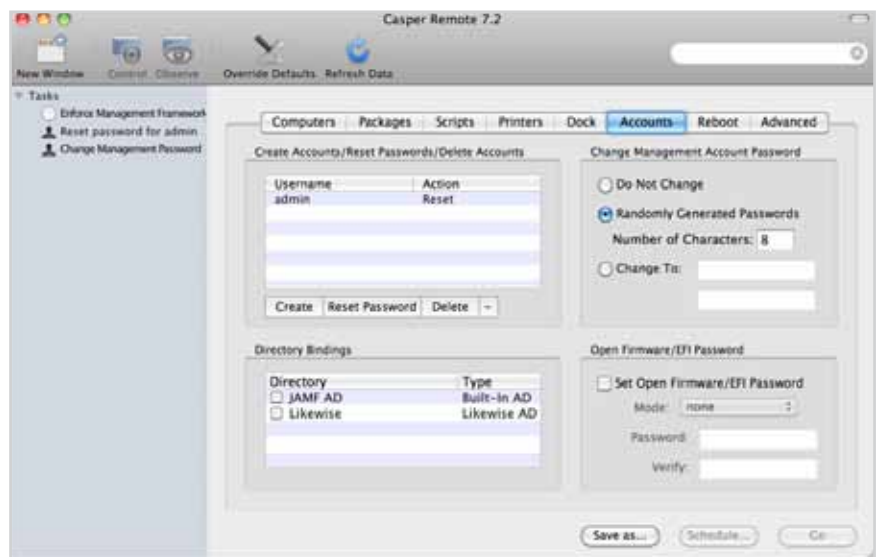


fig. 6

# Change Local Administrator Account Password

To change local administrator accounts via a policy, first determine the trigger (start up, login, logout, shut down, time of day, timed frequency, etc.), activation date and execution frequency.

Edit Policy: Untitled Policy

General Scope Self Service Packages Scripts Printers Dock Accounts Reboot Advanced

Display and Execution Settings

Display Name: Reset Admin Password

Category: Utilities

Triggered By: The everyS trigger

Execution Frequency: Once per computer

Date and Time Limitations

Server Side Limitations - These items are enforced based on the time on the server that is hosting the GPO

Becomes Active On: 5 / 27 / 2010 at 4 : 00 PM

Expires On: 6 / 1 / 2010 at 4 : 00 PM

Client Side Limitations - These items are enforced based on the date and time on the clients

Do Not Execute On:  Sun  Mon  Tue  Wed  Thu  Fri  Sat

Do Not Execute Between: : and :

Network Limitations

Override Default Policy Settings

fig. 7

# Change Local Administrator Account Password

The next step is to assign computers or groups, in this case we are applying the policy to all computers.

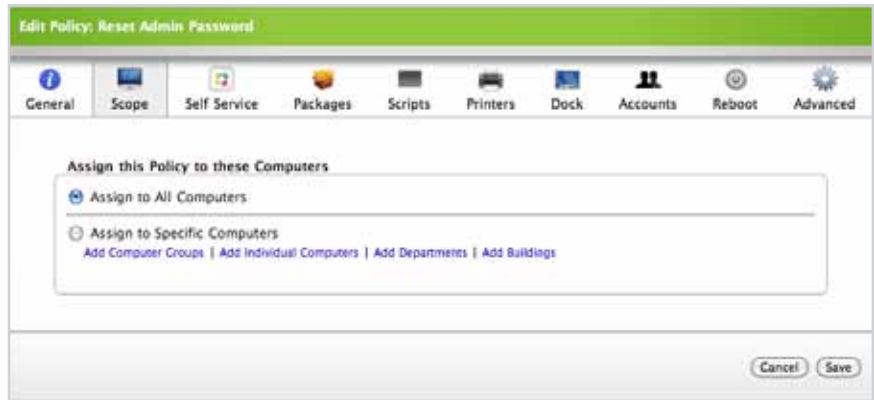


fig. 8

# Change Local Administrator Account Password

The last step is to set the command to reset the admin password. In this case we are resetting both the local admin account as well as the account used by the Casper Suite.

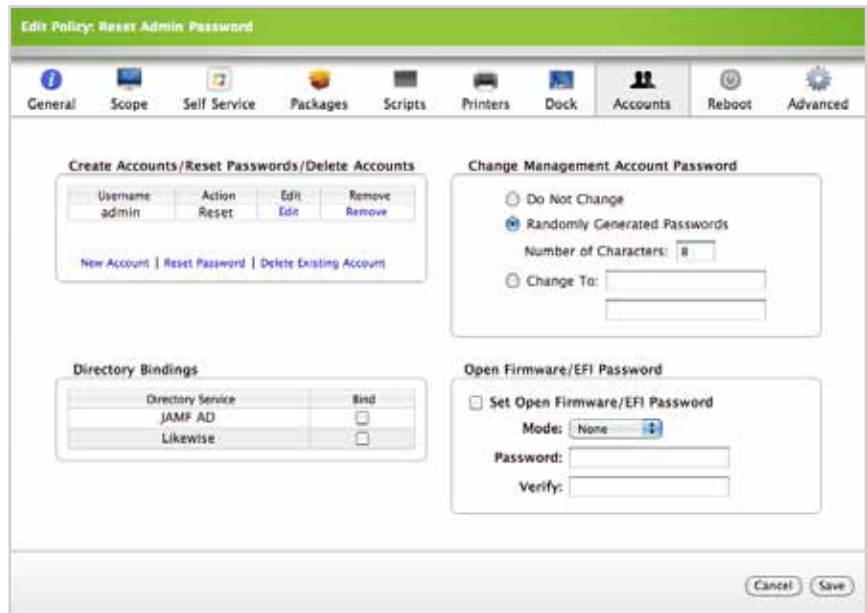


fig.9

# Enforce Screen Saver Settings

## Control Objectives

- Ensure that desktop screen savers activate after a set amount of time and require a password to unlock.

The Composer application is used to extract system settings (plist entries) from a machine (see fig. 10) that has the proper time activation and security settings that enforces Access Control of the Operating System.



fig. 10

# Enforce Screen Saver Settings

These settings can be remotely distributed to target machines (see fig. 11) and then reinforced on any system event or custom timing via a Policy or Managed Preference (see fig. 12). The Policy or Managed Preference is used to ensure that the Access Control is enforced in a reasonably persistent manner.

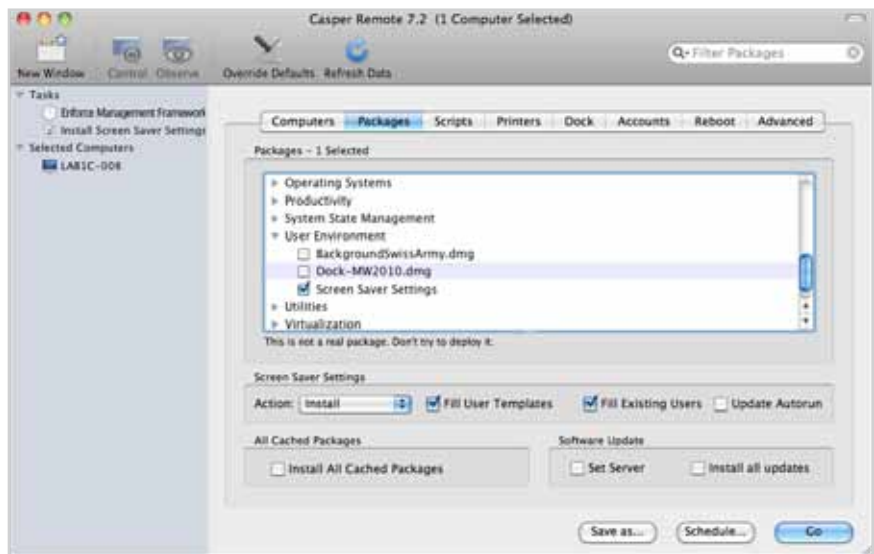


fig. 11

com.apple.screensaver.ByHost						
	Name	Apply To	Key Name	Type	Value	
	Require Password	User Level Enforced	askForPassword	boolean	true	<a href="#">Edit</a> <a href="#">Delete</a>

fig. 12

# Protocol Security

## Control Objectives

- Ensure that data transmission is encrypted.

The central component of the Casper Suite, the JAMF Software Server (JSS), communicates with the other applications using industry standard SSL encryption that allows for a single point of management.

---

While this list addresses many of the primary Controls that Sarbanes-Oxley governs concerning Desktop Management, it is by no means exhaustive. In the absence of clear definitions or standards of conduct, the above solutions meet specific objectives that demonstrate a company's willingness to abide by the spirit of the law.

The Increasing Importance of IT 'Controls'

<http://itmanagement.earthweb.com/netsys/article.php/3402561>

September 1, 2004

By George Spafford

IT Control Objectives for Sarbanes-Oxley: The Role of IT in the Design and Implementation of Internal Control Over Financial Reporting, 2nd Edition

IT Governance Institute

3701 Algonquin Road, Suite 1010

Rolling Meadows, IL 60008 USA